

Company Announcement

IT problems at Mitsubishi HiTec Paper

Bielefeld – April 28, 2020

Due to a cyber-attack, Mitsubishi HiTec Paper has decided to shut down important IT systems as a preventive measure. The EDP specialists at Mitsubishi HiTec Paper are on duty around the clock to ensure that the systems are started up as quickly as possible.

The e-mail system and dispatch are affected, which is why there will be delays in delivery. Sales and customer service are working hard to contact affected customers directly by telephone.

Since Mitsubishi HiTec Paper is currently not available by e-mail, all customers and business partners are asked to **contact their known contact persons by telephone if necessary**.

We hope for your understanding and will inform you as soon as the systems are running again.

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